



## **GUIDELINES – 34 ACCOUNTS (GARBAGE ONLY)**

EFFECTIVE IMMEDIATELY

DEPARTMENT OF SOLID WASTE MANAGEMENT

8601 N JASMAN ROAD, EDINBURG, TEXAS, 78542, (956)381-5635

Account #:		Name:		Address:	
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1. **NAWS AND SHARYLAND CUSTOMERS WILL BE BILLED THROUGH THE CITY OF EDINBURG.**
2. All applicants **MUST** apply ***in person*** and present the following:
  - a. **Valid US Identification** – (No passport or foreign documents)
  - b. Current telephone number (2)
  - c. Lease or Rental Agreement of requested service location or **deed/tax docs if owner**
  - d. IF NEEDED: Any additional utility bill under applicants name
  - e. IF NEEDED: An Indemnification Agreement (Commercial Required; Residential)

### **FOR RESIDENTIAL CUSTOMERS**

**NAWS / SHARY ACCOUNTS (Any rate / service changes in these accounts will now be set up through a garbage only account. If an account is currently being charged, then a copy of water bill to remove current charges **MUST** be accompanied with contract for service.) ACCOUNT # \_\_\_\_\_**

\_\_\_\_\_  
(INITIAL) Before signing a new contract for service with the City of Edinburg, I hereby acknowledge that my **NAWS/Shary** account is not being billed **GA** charges and waive any reimbursements and or refund should a future discovery show otherwise.

3. **DEPOSIT**: No deposit required for NEW residential customers with no prior delinquencies. However, we reserve the right to request deposit equal up to two months of service.
4. **COMMERCIAL ACCOUNTS**: All Commercial applicants will be **REQUIRED** to pay a deposit.
5. Customer will be given a container with an assigned serial number. You will be solely responsible for the care of this container while account remains active.
6. **CLOSING ACCOUNT**: IF YOU VACATE THE PREMISES CALL US TO REMOVE THE CONTAINER FOR CLOSURE OF THE ACCOUNT AND SO THAT ALL CHARGES WILL CEASE ACCRUING. If container is not returned, it will be charged (\$58.00) to your final bill and must be paid before any other City Service will be provided to you.
7. **ACCOUNTS ARE DUE MONTHLY ON THE DESIGNATED “DUE DATE” OF YOUR BILL.** Accounts are subject to removal and/or service suspension **AT ANY TIME AFTER DUE DATE.** If container is removed due to delinquency, there will be a \$25.00 fee to reinstate service. If no payment is received a week after the container is removed, account will be closed off. If account is closed, it will be necessary to follow the application process all over again in order to re-establish account.
8. **The City of Edinburg reserves the right to remove container and/or interrupt service without notice until account is brought current.**
9. If a property owner/applicant has an unpaid account balance in their name at an applied service location or under a previous account, no tenant or any other person(s) will be rendered service until property owner/applicant has paid off all un-paid balance(s). At the same time, if there is a history of unpaid accounts established by tenants under a service location, property owner will be required to establish service.

10. **RESTORAL SERVICE FEE:** Delinquent residential accounts with suspended service will REQUIRE a **\$ 25.00 service restoration fee** and commercial accounts will REQUIRE a **\$75.00 service restoration fee (CITY ORDINANCE CHAPTER 51, SEC 51...11.G-1)** per account **PRIOR** to service being restored and/or container returned.

11. Please contact our office to make payment arrangements, if needed. Failure to keep arrangements will result in the removal of container and must pay the service restore fee.

**12. NO OTHER PAYMENT ARRANGEMENTS WILL BE MADE AFTER FAILURE TO PAY.**

**13. FOR ANNEXED AREAS: \_\_\_\_\_ (INITIAL) Before signing a new contract for service with the City of Edinburg, I hereby acknowledge that I DO NOT have a current contract for garbage service with any private waste management provider.**

ACKNOWLEDGE: \_\_\_\_\_

Date: \_\_\_\_\_