



NOTICE TO BIDDERS

The City of Edinburg is soliciting sealed bids to be received by the City Secretary's Office located at 415 W. University Drive, Edinburg, Texas 78541. City of Edinburg normal business days are Monday through Friday between the hours of 8:00 a.m. to 5:00 p.m. and shall be closed on recognized holidays.

Bids will be received until **3:00 p.m. Central Time**, on **Tuesday, January 03, 2011**, shortly thereafter all submitted bids will be gathered and taken to the Edinburg City Hall Community Room, 1st Floor, to be publicly opened and read aloud. Any bid received after the closing time will not be accepted and will be returned to the bidder unopened. It is the responsibility of the bidder to see that any bid submitted shall have sufficient time to be received by the City Secretary's Office prior to the bid opening date and time. The receiving time in the City Secretary's Office will be the governing time for acceptability of the bids. Bids will not be accepted by telephone or facsimile machine. All bids must bear original signatures and figures. The Bid shall be for:

BID NO. 2012-45 MAINTENANCE SERVICE OF PERSONAL PROTECTIVE EQUIPMENT

Bidders receiving a "NOTICE TO BIDDERS" and/or "REQUEST FOR PROPOSALS" notice in the mail or reading same in the newspaper are advised that the bidding documents can be downloaded from the City of Edinburg web page address: www.cityofedinburg.com, or may obtain copies of same by contacting the office of:

LORENA FUENTES, PURCHASING AGENT, LOCATED AT 415 W. UNIVERSITY DRIVE, Edinburg, TX 78541 by calling (956) 388-8972 or by e-mailing your request to the following e-mail address: lfuentes@cityofedinburg.com

If you have any questions or require additional information regarding this bid, please contact Mr. Shawn Snider, Fire Chief, at (956) 383-7691.

If Hand-delivering Bids: 415 West University Drive,
c/o City Secretary Department (1st Floor)

If using Land Courier (i.e., FedEx, UPS): City of Edinburg
c/o City Secretary
415 West University Drive
Edinburg, Texas 78541

If Mailing Bids: City of Edinburg
c/o City Secretary
P.O. Box 1079
Edinburg, TX 78540-1079

The City of Edinburg reserves the right to refuse and reject any or all bids and to waive any or all formalities or technicalities and to accept the bid deemed most advantageous to the City, and hold the bids for a period of **60** days without taking action.

Bids must be submitted in an envelope sealed with tape and prominently marked on the lower left hand corner of the bid envelope with corresponding bid number and title.



**415 W. University Drive • P.O. Box 1079 • Edinburg, Texas 78540
Phone (956) 388-8204 • Fax (956) 383-7111**



CITY OF EDINBURG INSTRUCTIONS TO BIDDERS

DEVIATION FROM SPECIFICATION

Please read your specifications/requirements thoroughly and be sure that the SERVICES offered comply with all specifications/requirements. Any variation from the specifications/requirements must be clearly indicated by letter attached to your bid referencing variations on a point-by-point basis. If no exceptions are noted, and you are the successful bidder, it will be required that the SERVICES be provided as specified.

PURPOSE

1. The purpose of these specifications/requirements and bidding documents is for the purchase of **MAINTENANCE SERVICE OF PERSONAL PROTECTIVE EQUIPMENT** for the City of Edinburg.

2. The SERVICES to be furnished under this bid shall be as specified in these bid documents. All specifications/requirements shown are minimum. There is no intention to disqualify any bidder who can meet these specifications/requirements.

SUBMITTAL OF BID

Bids will be submitted in sealed envelopes upon the blank bid form attached hereto. Each bid must be completely filled out and SUBMITTED IN ORIGINAL FORM, complete with all supporting documentation. Bids submitted by facsimile (fax) or electronically will **NOT** be accepted. Submittal of a bid in response to this solicitation for Bids constitutes an offer by the Bidder. Bids which do not comply with these specifications/requirements may be rejected at the option of the City. Bids must be filed with the City of Edinburg, before opening day and hour. No late Bids will be accepted. They will be returned to Bidder unopened (if properly identified).

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If using Land Courier (i.e., FedEx, UPS): 415 West University Drive, c/o City Secretary Department (1st Floor), Edinburg, Texas
78541
If Mailing Bids: P.O. Box 1079, Edinburg, TX 78540-1079

PREPARATION OF BID

Bids **MUST** give full firm name and address of bidder, and be manually signed. Failure to do so will disqualify your bid. Person signing bid must show title or AUTHORITY TO BIND HIS/HER FIRM IN A CONTRACT.

Firm name and authorized signature must appear on each page that calls for this information. The legal status of the Respondent/Bidder whether corporation, partnership, or individual, shall also be stated in the bid. A corporation shall execute the bid by its duly authorized officers in accordance with its corporate by-laws and shall also list the state in which it is incorporated. A partnership Respondent/Bidder shall give full names and addresses of all partners. All partners shall execute the bid. Partnership and Individual Respondent/Bidder shall state in the bid the names and addresses of all persons with a vested interest therein. The place of residence of each Respondent/Bidder, or the office address in the case of a firm or company, with county and state and telephone number, shall be given after the signature.

ALTERATIONS/AMENDMENTS TO BID

Bids **CANNOT** be altered or amended after opening time. Alterations made before opening time must be initialed by bidder guaranteeing authenticity. No bid may be withdrawn after opening time without acceptable reason in writing and only after approval by the City of Edinburg.

INSTRUCTIONS TO BIDDERS (Continued):

SALES TAX

State sales tax must not be included in the bid.

SUBSTITUTIONS

No substitutions or cancellations will be permitted without written approval of City of Edinburg.

NO BID RESPONSE

If unable to submit a bid, bidder should return inquiry giving reasons.

EXCEPTIONS

Any additions, deletions, or variations from the following specifications/requirements must be noted. The bidder shall attach to his/her bid sheet a list of any exceptions to the specifications/requirements if unable to do so, on specification sheet.

DELIVERY

Number of days required to deliver SERVICES after receiving order must be stated in the bid. Failure to so state will obligate bidder to complete service delivery within ONE day. Delivery time may be considered as basis of award.

DELAY IN SERVICE DELIVERY

When delay can be foreseen, Bidder shall give prior notice to City of Edinburg. Bidder must keep City of Edinburg advised at all times of status of order. Default in promised service delivery (without acceptable reasons) or failure to meet specifications/requirements, authorizes the City of Edinburg to purchase such SERVICES elsewhere and charge increase in cost to defaulting vendor. Acceptable reasons for delayed delivery are as follows: Acts of God (floods, tornadoes, hurricanes, etc.), acts of government, fire, strikes, war; Actions beyond the control of the successful bidder.

SERVICE DELIVERED PRICING

Bids in units of quantity specified - extend and show total. In the event of discrepancies in extension, unit prices will govern. Bids subject to unlimited price increase will not be considered.

VALID BID TIME FRAME

The City may hold bids 60 days after bid opening without taking action. BIDDERS shall be required to hold their Bids firm for the same period of time.

RIGHT TO REJECT/AWARD

The City of Edinburg reserves the right to refuse and reject any or all Bids, and to waive any or all formalities or technicalities, and to make such awards of contract as may be deemed to be the best and most advantageous to the City of Edinburg.

MULTIPLE VENDOR CONTRACTS

Bidders are advised that the City of Edinburg may award Service Contracts to multiple vendors based on low bid per item basis. All items specified on the "Bid Form" **must** reflect the individual unit prices. The City of Edinburg reserves the right to award all items individually or in any combination thereof.

INSTRUCTIONS TO BIDDERS (Continued):

INDEMNIFICATION CLAUSE

The Bidder agrees to indemnify and save harmless the City, from all suits and actions of every nature and description brought against them or any of them, for or on account of the use of patented appliances, products or processes, and he shall pay all royalties and charges which are legal and equitable. Evidence of such payment or satisfaction shall be submitted upon request of the Purchasing Agent, as a necessary requirement in connection with the final estimate for payment in which such patented appliance, products or processes are used.

ADDENDA

Bidder shall carefully examine the bid forms, specifications/requirements, and instructions to Bidders. Should the bidder find discrepancies in, or omissions from bid forms, specifications/requirements, or other documents, or should he/she be in doubt as to their meaning, he/she should at once notify the Purchasing Agent (Edinburg City Hall, 956-388-8972) and obtain clarification by addendum prior to submitting any bid. Explanations, interpretations, and supplemental instructions shall be in the form of written Addenda which shall become a part of the Contract documents. Said Addenda shall be mailed, e-mailed, hand delivered and/or faxed, to all prospective Bidders. All Addenda issued in respect to this project shall be considered official changes to the original bid documents. Verbal statements in response to inquiries and/or requests for explanations shall not be authoritative nor binding. It shall be the Bidder(s) responsibility to ensure that they have received all Addenda in respect to this project. Furthermore, Bidders are advised that they must recognize, comply with, and attach a signed copy of each Addendum which shall be made part of their Bid Submittal. Bidder(s) signature on Addenda shall be interpreted as the bidder's "recognition and compliance to" official changes as outlined by the City of Edinburg and as such are made part of the original solicitation documents. Failure of any bidder to receive any such addendum or interpretation shall not relieve such Bidder from its terms and requirements. Addendums are available online at www.cityofedinburg.com.

PAYMENT

The City of Edinburg will execute payment by mail in accordance with the State of Texas Pay Law after SERVICES have been provided and invoiced. No other method of payment will be considered.

SYNONYM

Where in this bid package ITEMS OR SERVICES is used its meaning shall refer to the purchase of MAINTENANCE SERVICE OF PERSONAL PROTECTIVE EQUIPMENT as specified.

ASSIGNMENT

Neither the Bidder's contract nor payment due to an awarded vendor may be assigned to a third party without the written approval of the Purchasing Department for the City of Edinburg.

INTERPRETATIONS

Any questions concerning the conditions and/or specifications/requirements with regards to this solicitation for Bids shall be directed to the designated individuals as outlined in the Request for Bids. Such interpretations, which may affect the eventual outcome of this request for Bids, shall be furnished in writing to all prospective Bidders via Addendum. No interpretation shall be considered binding unless provided in writing by the City of Edinburg in accordance with paragraph entitled "Addenda".

INSTRUCTIONS TO BIDDERS (Continued):

STATUTORY REQUIREMENTS

It shall be the responsibility of the successful Bidder to comply with all applicable State & Federal laws, Executive Orders and Municipal Ordinances, and the Rules and Regulations of all authorities having jurisdiction over the work to be performed hereunder and such shall apply to the contract throughout, and that they will be deemed to be included in the contract as though written out in full in the contract documents. (To include issues related to health, environmental, and safety to name a few.)

BIDDER'S EMPLOYEES

Neither the Bidder nor his/her employees engaged in fulfilling the terms and conditions of this Purchase Contract shall be considered employees of the City. The method and manner of performance of such undertakings shall be under the exclusive control of the vendor on contract. The City shall have the right of inspection of said undertakings at any time.

RIGHT TO WAIVE

City of Edinburg reserves the right to waive or take exception to any part of these specifications/requirements when in the best interest of the City of Edinburg.

COOPERATIVE PRICING

Bidders are advised that in addition to responding to our "local" solicitation for bids/Bids with Dealer pricing, vendors/contractors are encouraged to provide pricing on the below referenced items/products/services based on BuyBoard, TX-MAS, H-GAC and/or any other State of Texas recognized and approved cooperative which has complied with the bidding requirements for the State of Texas. If bidding other than or in addition to "dealer" pricing, kindly duplicate the bid forms for each bid being provided from a cooperative contract. Any and all applicable fees must be included. All cooperative pricing must be submitted on or before bid opening date and hour.

TIME ALLOWED FOR ACTION TAKEN

The City of Edinburg may hold bids **60** days after the opening of Bids without taking action. Bidders are required to hold their Bids firm for same period of time.

PREPARATION OF BID

The City of Edinburg shall not be held liable for any costs incurred by any bidder for work performed in the preparation of and production of a bid or for any work performed prior to execution of contract.

CONFIDENTIAL INFORMATION

Any information deemed to be confidential by the bidder should be clearly noted on the pages where confidential information is contained; however, the City cannot guarantee that it will not be compelled to disclose all or part of any public record under Texas Public Information Act, since information deemed to be confidential by the bidder may not be considered confidential under Texas Law, or pursuant to a Court order.

VERBAL THREATS

Any threats made to any employee of the City, be it verbal or written, to discontinue the providing of item/material/services for whatever reason and/or reasons shall be considered a breach of contract and the City will immediately sever the contract with the Vendor on contract.

INSTRUCTIONS TO BIDDERS (Continued):

MATHEMATICAL ERRORS

In the event that mathematical errors exist in any bid, unit prices/rates -v- totals, unit prices/rates will govern.

AUDIT

The City of Edinburg reserves the right to audit the vendor's books and records relating to the performance of this contract. The City of Edinburg, at its own expense, shall have the right at all reasonable times during normal business hours and upon at least twenty-four (24) hours' advance notice, to audit, to examine, and to make copies of or extracts from the books of account and records maintained by the vendor(s) with respect to the Supply/Service and/or Purchase Contract. If such audit shall disclose overpayment by City to vendor, written notice of such overpayment shall be provided to the vendor and the amount of overpayment shall be promptly reimbursed by vendor to the City. In the event any such overpayment is not paid within ten (10) business days after receipt of such notice, the unpaid amount of such overpayment shall bear interest at the rate of one percent (1%) per month from the date of such notice until paid.

PAST PERFORMANCE

Vendor's past performance shall be taken into consideration in the evaluation and award of Service Contract for the Purchase of SERVICES.

JURISDICTION

Contract(s) executed as part of this solicitation shall be subject to and governed under the laws of the State of Texas. Any and all obligations and payments are due and performable and payable in Hidalgo County, Texas.

VENUE

The parties agree that venue for purposes of any and all lawsuits, cause of action, arbitration, and/or any other dispute(s) shall be in Hidalgo County, Texas.

CONFLICT OF INTEREST

CHAPTER 176 OF THE TEXAS LOCAL GOVERNMENT CODE

Effective January 1, 2006, Chapter 176 of the Texas Local Government Code requires that any vendor or person considering doing business with a local government entity disclose in the Questionnaire Form CIQ, the vendor or person's affiliation or business relationship that might cause a conflict of interest with a local government entity. By law, this questionnaire must be filed with the records administrator of the City of Edinburg not later than the 7th business day after the date the person becomes aware of facts that require the statement be filed. See Section 176.006, Local Government Code. A person commits an offense if the person violates Section 176.006, Local Government Code. An offense under this section is a Class C misdemeanor. For more information or to obtain Questionnaire CIQ go to the Texas Ethics Commission web page at www.ethics.state.tx.us/forms/CIQ.pdf.

IF YOU HAVE ANY QUESTIONS ABOUT COMPLIANCE, PLEASE CONSULT YOUR OWN LEGAL COUNSEL. COMPLIANCE IS THE INDIVIDUAL RESPONSIBILITY OF EACH PERSON OR AGENT OF A PERSON WHO IS SUBJECT TO THE FILING REQUIREMENT. AN OFFENSE UNDER CHAPTER 176 IS A CLASS "C" MISDEMEANOR.

AWARD

For purposes of this project, award will be contingent on approval of budget.

INSTRUCTIONS TO BIDDERS (Continued):

SPECIAL CIRCUMSTANCES

In the event that the City of Edinburg has an immediate need for a particular service(s) that is/are on contract and the successful vendor on contract is not able to meet the special service delivery needs of the City of Edinburg, the City of Edinburg reserves the right to purchase such services elsewhere to fulfill its' immediate need.

TERMINATION OF CONTRACT

The City of Edinburg reserves the right to terminate the contract if, in the opinion of the City of Edinburg, the successful vendor's performance is not acceptable, if the City is being repeatedly over charged, improperly charged, no funds are available, or if the City wishes, without cause, to discontinue this contract. Termination will be in written form allowing a 30-day notice. The bidder shall be afforded the same right to terminate this contract in the same manner.

INSURANCE REQUIREMENTS

If the contract amount is over twenty-five-thousand dollars (\$25,000) for construction of the project, the successful bidder shall provide a bid guarantee, give a good and sufficient bond in the full amount of the contract price for the faithful performance of such contract, executed by a surety company authorized to do business in the State of Texas, in accordance with Article 5160, Vernon's Texas Civil Statutes, and amendments thereto. A payment bond in the full amount of the contract price to assure payment shall be required by law of all persons supplying labor and material in the execution of the project provided for in the contract documents.

A bid guarantee equivalent to five percent (5%) of the bid price will be required from each bidder. The "bid guarantee" shall consist of a firm commitment, such as a bid bond, certified check or other negotiable instrument accompanying a bid as assurance that the bidder will upon acceptance of his/her bid, execute such contractual documents as may be required within the time specified.

A performance bond on the part of the contractor for one-hundred percent (100%) of the contract price will be required. A "performance bond" is one executed in connection with a contract to secure fulfillment of all the contractor's obligations under such contract.

A payment bond on the part of the contractor for one-hundred percent (100%) of the contract price will be required. A "payment bond" is one executed in connection with a contract to assure payment, as required by law, of all persons supplying labor and material in execution of the work provided for in the contract documents.

Bidders are expressly advised to review the contract documents fully and insurance requirements of the proposed contract as to their legal requirements and the causes which may lead to the disqualification of a bidder and/or rejection of a bid proposal. No bid may be withdrawn within a period of sixty (60) days after the dated fixed for opening the bids. Unless all bids are rejected, the Owner will give Notice of Award of Contract to the successful bidder as soon as possible consistent with the time for a thorough analysis of bids submitted. Bidders are expected to inspect the site of work and to inform themselves regarding all local conditions which may affect their bid.

A bid guarantee, performance and payment bond will not be required for contracts zero to \$25,000. The City will specify in the contract that no money will be paid to the contractor until the project has been completed and final acceptance has been made by the City.

**CITY OF EDINBURG
REQUEST FOR BIDS FOR
MAINTENANCE SERVICE OF PERSONAL PROTECTIVE EQUIPMENT**

BID NO. 2012-45

BID OPENING DATE: January 03, 2011 at 3:00 p.m.

It is the intent of this Request for Bids to describe and ultimately make it possible for the City of Edinburg to contract services for the below mentioned MAINTENANCE SERVICE OF PERSONAL PROTECTIVE EQUIPMENT. This contract will be for one (1) year from date of bid award.

GENERAL REQUIREMENTS AND AGREEMENT FOR MAINTENANCE SERVICE OF PERSONAL PROTECTIVE EQUIPMENT

- 1. INSTRUCTIONS:** The specifications herein describe the minimum acceptable quantities and product requirements for MAINTENANCE SERVICE OF PERSONAL PROTECTIVE EQUIPMENT for the City of Edinburg. Bidders are to have thoroughly read and understood these specifications prior to bid submission. Bidders which fail to meet specifications will not be considered

ESTIMATED QUANTITIES NOT GUARANTEED: The estimated quantities specified herein are not a guarantee of actual quantities, as the City does not guarantee any particular quantity of PERSONAL PROTECTIVE EQUIPMENT to be serviced. The quantities may vary depending upon the actual needs of the department. The quantities specified herein are good faith estimates of PERSONAL PROTECTIVE EQUIPMENT to be serviced upon availability of funds

- 2. SPECIFICATIONS: (SEE SPECIFICATIONS ATTACHED PAGES 1-4)**

**BID FORM FOR MAINTENANCE SERVICE OF PERSONAL PROTECTIVE EQUIPMENT
(Continued):**

ITEM	DESCRIPTION	UNIT PRICE
7	ROTATIONAL GEAR	\$ _____
8	LOCAL PICK UP AND DELIVERY SERVICE	\$ _____
9	EMERGENCY RESPONSE SERVICE	\$ _____
10	24 HOUR HOTLINE	\$ _____
11	GEAR HISTORY REPORTS	\$ _____
12	PPE ASSIGNMENT TRACKING	\$ _____

Note: The City reserves the right to consider each group as a separate bid and award any or all, whichever may be more advantageous to the City. The City reserves the right to increase or decrease the quantities depending on availability of funds.

All Addenda issued in respect to this project shall be considered official changes to the original bidding documents. It shall be the Bidder(s) responsibility to ensure that all Addenda have been received. Furthermore, bidders are advised that they must recognize, comply with, and attach a signed copy of each Addendum which shall be made part of their Bid Submittal. Bidder(s) signature on Addenda shall be interpreted as the vendor's "recognition and compliance to" official changes as outlined by the City of Edinburg and as such are made part of the original bidding documents.

Respectfully submitted this _____ day of _____, 2011.

SIGNATURE: _____

TYPE/PRINT NAME: _____

TITLE: _____

COMPANY: _____

ADDRESS: _____

TELEPHONE NO.: _____

FAX NO.: _____

EMAIL: _____



Edinburg Volunteer Fire Department

212 West McIntyre
Edinburg, Texas 78539
Central Station: (956) 383-7691
Office: (956) 292-2001 ♦ Fax: (956) 289-1853

SPECIFICATIONS PERSONAL PROTECTIVE EQUIPMENT MAINTENANCE SERVICE

SCOPE: The purpose of the program is to provide a suite of services to reduce the safety risks and potential health risks associated with poorly maintained, contaminated and damaged ensemble and ensemble elements, and other protective equipment used by first responders

STANDARDS: All services provided shall meet or exceed the criteria set forth in the *NFPA 1851 Standard on Selection, Care, and Maintenance of Protective Ensembles for Structural Fire Fighting and Proximity Fire Fighting, 2008 Edition*, as applicable.

The service provider shall be verified through an independent certification organization and listed as a Verified Independent Service Provider. Verification documentation shall be available upon request.

PROGRAM PROVISION: The program shall provide annual maintenance services including (Check all that applies):

- Advanced cleaning
- Specialized cleaning/decontamination
- Advanced inspection
- Complete liner inspection (for gear three years and older)
- Advanced repairs
- PPE Maintenance Label
- Rotational gear
- Local pickup and delivery service
- Emergency Response service
- 24 Hour hotline
- Gear history reports
- PPE assignment tracking

The service provider shall automatically include complete liner inspection or gear three years and older in specifications requiring advanced inspection service.



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ADVANCED CLEANING: The service provider shall furnish one annual advanced cleaning for (Check one):

- Each structural firefighting coat and pant issued per member

Front-loading washer extractors shall be utilized for advanced cleaning on elements that can be mechanically washed. Extraction speed shall not exceed 100G. Garment outer shells shall be separated from liner systems, and DRDs removed, and only like elements shall washed together – for example, outer shells with outer shell. Wash temperatures and cleaning agents for all elements receiving advanced cleaning under the contract shall meet the requirements established in NFPA 1851.

Garments and other PPE under contract for advanced cleaning shall not be mechanically dried. All PPE shall be dried in a room dedicated solely for that purpose. The room shall be properly equipped with fans and dehumidifiers to facilitate the drying process in ambient temperature.

SPECIALIZED CLEANING/DECONTAMINATION: The service provider shall supply specialized cleaning and decontamination. The service facility shall have a segregated area dedicated solely to these services so that contaminated PPE does not pollute services or expose employees. Additionally the service provider must stock the chemicals necessary to decontaminate familiar contaminates.

ADVANCED INSPECTION: The service provider shall furnish one annual advanced inspection for (Check one):

- Each structural firefighting coat and pant issued per member

Complimentary advanced inspection shall be included on requested services, such as decontamination, performed in addition to once annual maintenance.

Advanced inspections shall comply with all NFPA 1851 criteria for advanced inspections. Additionally garment liners shall be subjected to a liner light evaluation and a modified moisture barrier leakage evaluation utilizing a hydrostatic test device⁴. Trim visibility properties shall be evaluated.

COMPLETE LINER INSPECTION: Complete liner inspections shall be performed annually on garments over 3 years old, garments with replacement moisture barriers that are over 2 years old and all garments constructed with an inspection port irrespective of age. The thermal liner shall be separated from the moisture barrier so that both sides of the composite fabrics can be inspected.



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A Water Penetration Barrier Evaluation utilizing a hydrostatic test device shall be performed on the moisture barrier. The thermal liner and moisture barrier shall be sewn back together using the original seam type of the garment manufacturer.

ADVANCED REPAIRS: All repairs found in advanced inspection (Check one):

- Shall be performed whenever they fall within repair limit guidelines established by the department for each element serviced under the contract

Repairs shall be made in a manner that is consistent with the original construction. Fabrics, hardware, stitch-type and seam construction shall be consistent with those used by the original manufacturer. All finished repairs shall be reviewed against established quality benchmarks to ensure they are aesthetically acceptable and provide intended protection.

PPE MAINTENANCE LABEL: A permanent proof of services label that lists the last dates of advanced cleaning, advanced inspection and repair shall be affixed to (Check one):

- The inside of the coat storm flap and pant fly

for visible evidence of NFPA 1851 compliance

ROTATIONAL GEAR: The service provider shall supply NFPA 1971 compliant loaner structural fire fighting protective clothing for temporary use as fire department protective clothing is cycled through annual maintenance.

A maintenance schedule for incremental shipments of garments requiring service shall be agreed upon with the department. Loaner garments, in a range of common sizes, based on the agreed incremental quantities shall be provided.

The loaner structural fire fighting protective clothing shall be rotated within the department during the maintenance cycle and returned to the provider at completion.

EMERGENCY RESPONSE SERVICE: The service provider shall offer emergency response service to cover incidents where structural fire fighting protective clothing becomes contaminated. NFPA 1971 compliant temporary replacement protective clothing shall be shipped within 24 hours of notification of quantities and sizes for use while fire department protective clothing is decontaminated.



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24 HOUR HOTLINE: The service provider shall make available an 800 number where designated fire department personnel can contact the service provider for emergencies at any time.

LOCAL PICKUP AND DELIVERY SERVICE: The service provider shall provide scheduled local pickup and delivery service (Check one):

To and from the fire department centralized location

TRACKING AND RECORD KEEPING: Software shall be used to track all key steps in the service cycle. Packing lists shall record the last dates of advanced cleaning, advanced inspection and repair of each item of PPE serviced under the contract for fire department record-keeping.

REPORTS: Fire fighter gear history reports shall be available upon request or at specified intervals.

WEB PORTAL ACCESS: Information shall be available to designated fire department personnel via a web portal that is accessed with individual department IDs and passwords. Web portal data shall be available for export into spreadsheets and text files.

PPE ASSIGNMENT TRACKING: The service provider shall track individual fire fighter assignments of PPE under contract for clean, inspection and repair. (Check one):

The fire department shall provide employee name and identification numbers to the service provider in the provider's preferred format for transfer into the tracking software

The fire department shall supply the service provider consistent and timely updates on new hire, retirement and separation of members, and transfer of PPE between members. The service provider shall make assignments to fire firefighters, for whom information has been supplied, when PPE comes into their facility for maintenance.

SHIPPING: (Check all that apply)

All ground shipment between the service provider and the fire department is included in quoted prices.

WARRANTY: Repair and repair components have a limited lifetime warranty against defects in material and workmanship.